


Your Bill, Simplified.

Syntrio believes in helping our customers every way we can. Which is why we made sure to make your monthly bill as easy to read as possible and why we put important information at the top to help make handling and filing simpler for you. To make sure you always know what everything you'll see means, we've broken it down in detail, section by section below.



PO Box 2128
Vernon, TX 76385-2128 ADDRESS SERVICE REQUESTED

Check here for change of address (See reverse for details)
 Check here to enroll in automatic payments (See reverse for details)

SAMPLE BILL
PO BOX 225458
DALLAS, TX 75222

Remittance Information

Account Number	10000000-1
Invoice Number	10000000
Bill Date	Feb 01, 2023
Past Due After	Feb 16, 2023
Amount Due	\$ 92.85

Amount Enclosed: \$ _____

Please make checks payable to Syntrio Solutions, LLC
Or Pay online at www.syntrio.net

To ensure proper credit, please return the top portion of this page with your payment. Keep the lower portion for your records.

Wichita Falls Office	Seymour Office	Vernon Office	Childress Office	Haskell Office	
4210 Kell West Blvd. Ste 208 Wichita Falls, TX 76309 888-886-2217 8:00 to 5:00 M-F	310 W California Seymour, TX 76380 877-889-1125 8:00 to 5:00 M-F	7110 Hwy 287 East Vernon, TX 76385 888-886-2217 8:30 to 5:00 M-F	903 Ave F NW Childress, TX 79201 855-938-7500 8:00 to 5:00 M-F	113 N Ave D Haskell, TX 79521 888-863-1125 8:00 to 5:00 M-F	

Balance Forward

Previous Bill	\$ 92.85
Total payments through Jan 24	\$ 92.85
Balance Before Current Charges	\$ 0.00

Service Summary

	Adj	Charges	Taxes Surcharges Fees	Subtotal
Residential Phone 940-999-3333		29.40	10.50	39.90
Residential Internet		50.95		50.95
		80.35	10.50	90.85

Account-Level Charges Summary

Paper Bill	2.00	2.00
Subtotal Current Charges		\$ 92.85

Total Amount Due **\$ 92.85**

Account Summary

Account Number	10000000-1
Invoice Number	
Bill Date	Feb 01, 2023
Due Upon Receipt - Past Due After	Feb 16, 2023

Previous Bill	\$ 92.85
Previous Payments	\$ 92.85
Previous Balance	\$ 0.00
Current Charges	\$ 92.85
Advance Payments	\$ 0.00
Amount Due	\$ 92.85

Message Center

WE HAVE BIG NEWS TO SHARE!

On 1/1/2023, The Santa Rosa Family of Companies will officially be unified as one brand, one company, to support our continued growth and reach new heights with our customers. Allow us to introduce everyone to Syntrio!

As we roll out Syntrio, our team will be working on a new website and updating other branded materials. Thank you to each of our customers for your continued support, and we are thrilled to begin this new journey with you all as Syntrio!

Please visit www.santarosafiber.com/syntrio to learn more.



Find us on
facebook.

CUSTOMER CARE 888-886-2217

Account Number: 10000000-1
Page 1 of 2

Remittance Information

Please return this section with your payment. Be sure the address shows in the return envelope window.

Balance Forward and Service Summary

Provides a simplified break-down of charges across all of your services.

Account Summary

This is a concise listing of previous account history, including recent balances, payments, credits and additional charges.

Messages

This area contains important information about your account, or changes and events that may be taking place.

Credit Card Payment

Please Select:

Monthly Recurring
Payment will process on the 10th of each month for amount due.

One-Time Payment
Payment will process upon receipt for amount authorized.

Card Number: _____ CVV #: _____ Expiration Date: _____ Amount Authorized: \$ _____
Last 3 digits on back of card

Billing Address: _____ Type of Card: Visa Mastercard Discover

City: _____ State: _____ Zip: _____ Signature: _____

Recurring Automatic Payment from Checking Account

I would like my account to be paid automatically on the 10th of each month from my checking account for the amount due.
Please sign below and attach a voided check to begin this payment option with your next bill.

Signature: _____ Date: _____

Has your billing or contact information changed? Update your records by providing this new information.

New Mailing Address: _____ Effective Date: _____

City: _____ State: _____ Zip: _____ Daytime Contact #: _____

Signature: _____

Remittance Slip Backer
Allows you to pay by credit card, set up automatic payment, or update your address information.

Detail Charges

Residential Phone (940-999-3333)

<i>Recurring Charges (Feb 01 - Feb 28)</i>	
* Residential Phone	19.05
Inside Wire Maintenance Phone	1.35
Expanded Calling (ELC)	3.15
Calling Name & Number Delivery	5.85
<i>Taxes, Fees, and Surcharges</i>	
911 Baylor	0.50
911 Equalization Charge	0.06
Federal Tax	1.04
Texas State Tax	2.17
Texas USF	6.73
Total for 940-999-3333	\$ 39.90

Residential Internet

<i>Recurring Charges (Feb 01 - Feb 28)</i>	
Internet 6 Mbps	50.95
Email - SAMPLEBILL	FREE
Total for Residential Internet	\$ 50.95

Long Distance Carriers

INTRASTATE	Syntrio
INTERSTATE	Syntrio
940-999-3333	

Charge Detail
This area contains the itemization by account. It will include one-time fees, services added, specific charges and taxes. This section may require additional pages, depending on the account, the calls made, or services rendered.

Long Distance
Call type (CT) will appear after the long distance call detail.

