



Tier 1 Field Technician

In search of a career-minded Tier 1 Field Technician who is looking for an opportunity to work for an outstanding company with great pay and benefits.

Tier 1 Field Technician will be responsible for:

- Daily technical support
- Installation of desktops, servers, and other network infrastructure equipment in a wide variety of industries and environments
- Responding to incoming support calls and email support requests, and providing timely remote and onsite repair of end user issues
- Basic knowledge of Windows-based operating systems, network design, management, and security are required
- Must have good communication skills and work well in a team environment

Before you apply for this position, do you possess the following skills?

- *Verbal and written communication skills* to interact clearly with customers and other employees
- *Organization skills* to keep accurate records and find important information quickly
- *Time management skills* to prioritize and complete a variety of tasks throughout the day
- *Patience and listening skills* to respond appropriately and interact positively with customers
- *Interpersonal skills* to create a pleasant experience for all customers, such as being personable and attentive
- Proficient in using digital calendars and typical office equipment like printers, scanners and phone systems to complete their job duties

Company Benefits

Competitive pay, paid time off, medical, dental and vision insurance, life insurance and 401K program.

Requirements

- This is a full-time position. Monday – Friday, 8 AM – 5 PM or as required.
- High school diploma or equivalent
- Some college, pertinent experience, and/or certifications are preferred
- A valid driver's license
- Must pass background check and pre-employment drug screening



Please include your current phone number and email address. Applicants will initially be contacted via phone call. If you miss our call, please call back within 24 hours or application will not be considered.

Job Type: Full-time

Benefits:

- 401(k)
- 401(k) matching
- Dental insurance
- Health insurance
- Life insurance
- Paid time off
- Vision insurance

Schedule:

- 8 hour shift

Application Question(s):

- Can you pass a pre-employment drug screening and background check?

Work Location: In person