



Central Office Technician

Work inside a central office (CO) to install/remove and maintain the complex switching and routing equipment used in voice, video, fiber optics and data telecommunications networks. Support duties will extend to physical plant, building, and support systems. Job scope may change over time depending on need and aptitude. Position requires frequent daily travel to cover a large service area. This is a full-time position Monday – Friday 8am to 5pm with on call required.

Job Duties

- Must be able rapidly learn and apply new skills through direct instruction and organized training courses.
- Assist in the maintenance and build-out of central office infrastructure and support systems.
- Work with a team to build and support existing and new systems.
- Must have the organization and planning skills to work independently, as well with a team.
- Communicate effectively and work well with others.

Relevant Skills

- Ability to work independently and make sound technical decisions using information at hand.
- Perform battery testing, site audits, preventative maintenance at sites in accordance with limited onsite supervision.
- Perform battery and DC power plant installations and hot cutovers. Maintain power plant operations.
- Coordinate central office/Network equipment, card/SFP insertions, fiber cross-connects and inside wiring activities
- Perform OTDR tests and understand results
- Ability to read and interpret documents such as schematics, blueprints and circuit diagrams.
- Ability to evaluate, test and repair sophisticated equipment.
- Skill in analytical thinking and problem solving.



Requirements

- 24/7 support for critical systems On call/Overtime required
- Must have the ability to lift heavy objects.
- High school diploma, 2+ years pertinent education or experience preferred.
- A general understanding of IP networks.
- Power, battery backup, generators, or environmental (heating / cooling) systems for datacenter or central office.
- Technical and mechanical aptitude.
- Periodic travel for training.

Job Type: Full-time

Schedule:

- Monday to Friday
- On call

Must pass pre-employment drug screening and background check.